

CA Docket 98-67

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July 31, 2003

Federal Communications Commission
K. Dane Snowden
Consumer & Governmental Affairs Bureau
Consumer Complaints
445 12th Street, SW
Washington, DC 20554

Confirmed

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Distribution Center

Dear Mr. Snowden:

In the past few years, Video Relay Services (VRS) and Internet Protocol Relay (IP-Relay) have advanced the use of telecommunication accessibility for people who are deaf and hard of hearing.

The deaf people in the community and I recently learned that the FCC has made a cut almost in half (from \$14.02 to \$7.75) in the reimbursement rate for VRS. We request you to retrieve FCC's cut for the following rationales:

- 1) Quality of interpreting services in the VRS is excellent.
- 2) Investment in VRS is absolutely necessary.
- 3) Consumer satisfactory is highly positive.
- 4) Cut in half will affect the quality of VRS.

We ask that the FCC reconsider the recent order to cut the VRS reimbursement rate and reinstate it back to the original rate. If you have questions, please do not hesitate to contact me at mjmmyers@aol.com or 860-690-9606. Thank you.

Sincerely,


Mark J. Myers